Czech, Donna

From: [redacted]
Sent: Friday, May 28, 2010 5:03 PM
To: Czech, Donna
Subject: Regarding Onyx/Veolia Waste Transfer Station

Dear Ms. Czech,

I am writing you regarding the Onyx/Veolia Waste Transfer Station located at 1711 Church Street, Evanston, IL. My home is located at [redacted] of the transfer station.

Yesterday afternoon and today I have noticed a foul odor coming from the Onyx/Veolia station. It smells of wet, rotting garbage and hangs in the air without disbursing when a breeze blows through. These odors are present in our backyard and in our home when the windows are open.

I realize this will reach you on Friday afternoon of a three day weekend, but I wanted to document my complaint. I look forward hearing from you next week. If you are no longer the person to contact regarding this matter, please let me know who is.

Thank you,

[redacted]
[redacted] cell
[redacted]
[redacted]

ILLINOIS ENVIRONMENTAL PROTECTION AGENCY
BUREAU OF LAND/FIELD OPERATIONS SECTION
COMPLAINT INVESTIGATION FORM

Complaint #: C - 10 - 140
Date Received: 6-3-10
By: DC
BOL/FOS - Region
☐ By E-mail: ☒ By Phone: ☐ In Person; ☐ By Mail

DLPC #: 0310810003 COUNTY: Cook
Location/Facility Name: EVANSTON / EVANSTON TRANSFER STATION
Complainant [redacted] Respondent EVANSTON TRANSFER STATION
Address [redacted] Address 1711 CHURCH STREET
EVANSTON, IL 60201
Telephone #: [redacted] (CELL #) Telephone #: (847)878-1905
Directions to Source:

Complaint Details: FOUL ODORS DETECTED FROM THE TRANSFER STATION ON MAY 27-31 AND ON JUNE 2-3. THE MISTING SYSTEM FOR ODOR CONTROL WAS NOT OPERATING AT 5:30 pm ON JUNE 2. THERE WAS STILL REFUSE ON THE FLOOR INSIDE THE BUILDING AT 5:30pm ON JUNE 2.

☐ Attach additional sheets if necessary for more details

RECEIVED
JUL 29 2010
IEPA/BOL

INVESTIGATION FINDINGS

By: DONNA CZECH Date: 7-15-10
Interviewed: WILLIAM MAYFIELD, MARC MUKON (by phone 7/19) Time: 11:15am-11:50am
Investigation Results (Select one of the following):
☐ Refer to inspection report dated:
☒ Refer to below and/or reverse for more details: SEE NARRATIVE ATTACHED.

THE COMPLAINANT WAS CONTACTED BY E-MAIL ON JULY 20 REGARDING THE RESULTS OF THIS INVESTIGATION.

RELEASABLE
JUN 02 2011
REVIEWER MD

Complainant notified of findings? ☑
Referred to: [redacted] File Opened? ☐

Complaint #: C - -

LPC #:

Investigation Date:

Complaint Details (continued):

Investigation Results (continued):

[redacted]

DC

Illinois Environmental Protection Agency
Bureau of Land - Des Plaines
Complaint Log

Complaint ID # C10-140

BOL ID # : 0310810003 **Facility Name :** Evanston Transfer Station

Facility Address : 1711 Church Street

City : Evanston **Zip Code :** 60201 **County :** Cook

Complainant :	[redacted]	Respondent :	Evanston Transfer Station
Address :	[redacted]	Address :	1711 Church Street
City :	[redacted] State : [redacted]	City :	Evanston State : IL
Zip Code :	[redacted]	Zip :	60201
Phone :	[redacted]	Phone :	(847) 878-1905
Date Received :	6/3/2010	Received By :	DC
Investigator:		Start Time:	
Inspect Date:		End Time:	

Complaint Details :

Foul odor detected from the transfer station on May 27-31 and on June 2 and 3. The misting system for odor control was not operating at 5:30pm on June 2. There was still refuse on the floor inside the building at 5:30pm on June 2.

Summary :

TBD

ILLINOIS ENVIRONMENTAL PROTECTION AGENCY
BUREAU OF LAND/FIELD OPERATIONS SECTION
COMPLAINT INVESTIGATION FORM

Complaint #: C - 10 - 142
Date Received: 6-5-10
By: DC
BOL/FOS - Region
☑ By E-mail; ☐ By Phone; ☐ In Person; ☐ By Mail

DLPC #: 0310810003 COUNTY: Cook
Location/Facility Name: EVANSTON / EVANSTON TRANSFER STATION
Complainant [redacted] Respondent EVANSTON TRANSFER STATION
Address [redacted] Address 1711 CHURCH STREET
[redacted] EVANSTON, IL 60201
Telephone #: ( ) - Telephone #: (847)878-1905
Directions to Source:

Complaint Details: NUISANCE ODORS COMING FROM THE TRANSFER STATION ON JUNE 3 AND 4.

RECEIVED
JUL 29 2010
IEPA/BOL

☐ Refer to reverse for more details

INVESTIGATION FINDINGS

By: DONNA CZECH Date: 7-15-10
Interviewed: WILLIAM MAHFOOD, MARK MOXON (by phone 7/19) Time: 11:15am - 11:50am
Investigation Results (Select one of the following):
☐ Refer to inspection report dated:
☑ Refer to below and/or reverse for more details: SEE NARRATIVE ATTACHED.

THE COMPLAINANT WAS CONTACTED BY EMAIL ON JULY 29 REGARDING THE RESULTS OF THIS INVESTIGATION.

Complainant notified of findings? ☑
Referred to: [redacted] File Opened? ☐

Complaint #: C - -

LPC #:

Investigation Date:

Complaint Details (continued):

Investigation Results (continued):

[redacted]

Illinois Environmental Protection Agency
Bureau of Land - Des Plaines
Complaint Log

Complaint ID # C10-142

BOL ID # : 0310810003 **Facility Name :** Evanston Transfer Station

Facility Address : 1711 Church Street

City : Evanston **Zip Code :** 60201 **County :** Cook

Complainant :	[redacted]	Respondent :	Evanston Transfer Station
Address :	[redacted]	Address :	1711 Church Street
City :	[redacted] State : [redacted]	City :	Evanston State : IL
Zip Code :	[redacted]	Zip :	60201
Phone :		Phone :	(847) 878-1905
Date Received :	6/5/2010	Received By :	DC
Investigator:		Start Time:	
Inspect Date:		End Time:	

Complaint Details :

Nuisance odors coming from the transfer station on June 3 and 4.

Summary :

TBD

RECEIVED
JUL 29 2010
IEPA/BOL

Czech, Donna

From: [redacted]
Sent: Saturday, June 05, 2010 8:04 AM
To: Czech, Donna
Subject: FW: Viola/Onyx

Ms. Czezh,

Unfortunately, I am writing to you again to inform you that terrible odors continue to come from the Onyx/Veolia waste transfer station at 1711 Church Street. The odors are sometimes last for a couple of days at a time like this past Thursday/Friday. The management appears to adhere to guidelines sporadically.

It would be much appreciated if you could motivate them to follow the guidelines consistently. Their lack of focus on adhering to the rules continues to affect the quality of life of my community,

If Onyx/Veolia is not penalized in some way via a fine or another penalty, I fear they will continue to skirt the rules. They say all the right things when our development management or folks like you visit, then they go right back to their bad habits.

We would very much appreciate any help you can provide to solve this problem with them once and for all. If there is anything our community can do, please let me know.

Sincerely,

[redacted]

[redacted]

[redacted]

Subject: RE: Viola/Onyx
Date: Tue, 18 Aug 2009 08:26:52 -0500

ILLINOIS ENVIRONMENTAL PROTECTION AGENCY
BUREAU OF LAND/FIELD OPERATIONS SECTION
COMPLAINT INVESTIGATION FORM

Complaint #: C - 10 - 150
Date Received: 6-24-10
By: DC
BOL/FOS - Region
☐ By E-mail: ☒ By Phone: ☐ In Person; ☐ By Mail

DLPC #: 031081 0003 COUNTY: Cook
Location/Facility Name: EVANSTON / EVANSTON TRANSFER STATION
Complainant [redacted] Respondent EVANSTON TRANSFER STATION
Address [redacted] Address 1711 CHURCH STREET
[redacted] EVANSTON, IL 60201
Telephone #: [redacted] Telephone #: (847)878-1905
Directions to Source:

Complaint Details: ODOR FROM THE TRANSFER STATION WAS DETECTED AS FAR EAST AS ASHLAND AVENUE. COMPLAINANT DOESN'T THINK THE DEODORIZING MISTING SYSTEM IS WORKING EFFECTIVELY TO MASK ODORS FROM THE SITE.

☐ Refer to reverse for more details

INVESTIGATION FINDINGS

By: DONNA CZECH Date: 7-15-10
Interviewed: WILLIAM MAYFIELD, MARC MOKON (by phone 7/19) Time: 11:15am - 11:50am
Investigation Results (Select one of the following):
☐ Refer to inspection report dated:
☑ Refer to below and/or reverse for more details: SEE NARRATIVE ATTACHED.

THE COMPLAINANT WAS CONTACTED BY TELEPHONE ON JULY 20 REGARDING THE RESULTS OF THIS INVESTIGATION.

RECEIVED
JUL 29 2010
IEPA/BOL

Complainant notified of findings? ☑
Referred to: [redacted] File Opened? ☐

Complaint #: C - _____

LPC #: _____

Investigation Date: _____

Complaint Details (continued): _____

Investigation Results (continued): _____

[redacted]

DC

Illinois Environmental Protection Agency
Bureau of Land - Des Plaines
Complaint Log

Complaint ID # C10-150

BOL ID # : 0310810003 **Facility Name :** Evanston Transfer Station

Facility Address : 1711 Church Street

City : Evanston **Zip Code :** 60201 **County :** Cook

Complainant :	[redacted]	Respondent :	Evanston Transfer Station
Address :	[redacted]	Address :	1711 Church Street
City :	[redacted] State : [redacted]	City :	Evanston State : IL
Zip Code :	[redacted]	Zip :	60201
Phone :	[redacted]	Phone :	(847) 878-1905
Date Received :	6/24/2010	Received By :	DC
Investigator:		Start Time:	
Inspect Date:		End Time:	

Complaint Details :

Odor from the transfer station was detected as far east as Ashland Avenue. Complainant doesn't thiink that the deodorizing misting system is working effectively to mask odors from the site.

Summary :

TBD

RECEIVED
JUL 29 2010
IEPA/BOL

ILLINOIS ENVIRONMENTAL PROTECTION AGENCY
BUREAU OF LAND/FIELD OPERATIONS SECTION
COMPLAINT INVESTIGATION FORM

Complaint #: C - 10 - 151
Date Received: 6-24-10
By: DC
BOL/FOS - Region

☒ By E-mail: ☐ By Phone: ☐ In Person; ☐ By Mail

DLPC #: 0310810003 COUNTY: Cook
Location/Facility Name: EVANSTON / EVANSTON TRANSFER STATION
Complainant [redacted] Respondent EVANSTON TRANSFER STATION
Address [redacted] Address 1711 CHURCH STREET
[redacted] EVANSTON, IL 60201
Telephone #: ( ) - Telephone #: (847)878-1905
Directions to Source:

Complaint Details: TERRIBLE ODOR COMING FROM THE TRANSFER STATION.

RECEIVED
JUL 29 2010
IEPA/BOL

☐ Refer to reverse for more details

INVESTIGATION FINDINGS

By: DONNA CZECH Date: 7-15-10
Interviewed: WILLIAM MAYFIELD, MARC MOXON (by phone 7/19) Time: 11:15am-11:50am
Investigation Results (Select one of the following):
☐ Refer to inspection report dated:
☑ Refer to below and/or reverse for more details: SEE NARRATIVE ATTACHED.

THE COMPLAINANT WAS CONTACTED BY E-MAIL ON JULY 20 REGARDING THE RESULTS OF THIS INVESTIGATION.

Complainant notified of findings? ☑
Referred to: [redacted] File Opened? ☐

Complaint #: C - _____ -

LPC #: _____

Investigation Date: _____

Complaint Details (continued): _____

Investigation Results (continued): _____

DC

[redacted]

Illinois Environmental Protection Agency
Bureau of Land - Des Plaines
Complaint Log

Complaint ID # C10-151

BOL ID # : 0310810003 **Facility Name :** Evanston Transfer Station

Facility Address : 1711 Church Street

City : Evanston **Zip Code :** 60201 **County :** Cook

Complainant :	[redacted]	Respondent :	Evanston Transfer Station
Address :	[redacted]	Address :	1711 Church Street
City :	[redacted] State : [redacted]	City :	Evanston State : IL
Zip Code :	[redacted]	Zip :	60201
Phone :		Phone :	(847) 878-1905
Date Received :	6/24/2010	Received By :	DC
Investigator:		Start Time:	
Inspect Date:		End Time:	

Complaint Details :

There was a terrible odor coming from the transfer station.

RECEIVED
JUL 29 2010
IEPA/BOL

Summary :

TBD

Czech, Donna

From: [redacted]
Sent: Thursday, June 24, 2010 9:32 AM
To: Czech, Donna
Subject: Onyx/Veolia Waste Transfer Station in Evanston, IL

Dear Ms. Czech,

I am a resident at [redacted] in [redacted] This morning there was a terrible odor coming from the Onyx/Veolia waste transfer station at 1711 Church Street. The smell was strong enough that I could not be out on my back patio. I hope that you might be able to send someone at your earliest convenience to inspect the station to ensure that they are following on EPA guidelines and that the air quality standards are being met.

Thank you for your time and consideration.

Best,

[redacted]

ILLINOIS ENVIRONMENTAL PROTECTION AGENCY
BUREAU OF LAND/FIELD OPERATIONS SECTION
COMPLAINT INVESTIGATION FORM

Complaint #: C - 10 - 154
Date Received: 6-28-10
By: DC
BOL/FOS - Region

☒ By E-mail: ☐ By Phone: ☐ In Person; ☐ By Mail

DLPC #: 0310810003 COUNTY: COOK
Location/Facility Name: EVANSTON / EVANSTON TRANSFER STATION

Complainant [redacted]
Address [redacted]
[redacted]
Telephone #: [redacted]

Respondent EVANSTON TRANSFER STATION
Address 1711 CHURCH STREET
EVANSTON, IL 60201
Telephone #: (847)878-1905

Directions to Source:

Complaint Details: FOUL ODOR COMING FROM THE TRANSFER STATION

☐ Refer to reverse for more details

INVESTIGATION FINDINGS

By: DONNA CZECH Date: 7-15-10
Interviewed: WILLIAM MAYFIELD, MARC MOXON (by phone 7/19) Time: 11:15am - 11:50am
Investigation Results (Select one of the following):
☐ Refer to inspection report dated:
☑ Refer to below and/or reverse for more details: SEE NARRATIVE ATTACHED.

THE COMPLAINANT WAS CONTACTED BY E-MAIL ON JULY 20 REGARDING THE RESULTS OF THIS INVESTIGATION.

Complainant notified of findings? ☑
Referred to: [redacted] File Opened? ☐

Complaint #: C - -

LPC #:

Investigation Date:

Complaint Details (continued):

Investigation Results (continued):

[redacted]

Illinois Environmental Protection Agency
Bureau of Land - Des Plaines
Complaint Log

Complaint ID # C10-154

BOL ID # : 0310810003 **Facility Name :** Evanston Transfer Station

Facility Address : 1711 Church Street

City : Evanston **Zip Code :** 60201 **County :** Cook

Complainant : [redacted] Respondent : Evanston Transfer Station

Address : [redacted] Address : 1711 Church Street

City : [redacted] State : [redacted] City : Evanston State : IL

Zip Code : [redacted] Zip : 60201

Phone : [redacted] Phone : (847) 878-1905

Date Received : 6/28/2010 Received By : DC

Investigator: Start Time:

Inspect Date: End Time:

Complaint Details :

Complainant reported that extremely foul odor was coming from the transfer station.

Summary :

TBD

RECEIVED
JUL 29 2010
IEPA/BOL

Czech, Donna

From: [redacted]
Sent: Monday, June 28, 2010 12:04 PM
To: Czech, Donna
Subject: 1711 Church St Waste Station

Donna,

I am an [redacted] resident at [redacted] and am writing to report an extremely foul odor coming from the Waste Station at 1711 Church St. I noticed the odor early this morning and it seems to have gotten worse as the day has progressed, now to the point where I can't even be outside. If you need any further information from me please feel free to respond to this email or call me at

Thank you,

[redacted]

ILLINOIS ENVIRONMENTAL PROTECTION AGENCY
BUREAU OF LAND/FIELD OPERATIONS SECTION
COMPLAINT INVESTIGATION FORM

Complaint #: C - 10 - 155
Date Received: 6-29-10
By: DC
BOL/FOS - Region
☒ By E-mail: ☐ By Phone: ☐ In Person; ☐ By Mail

DLPC #: 0310810003 COUNTY: Cook
Location/Facility Name: EVANSTON / EVANSTON TRANSFER STATION
Complainant [redacted] Respondent EVANSTON TRANSFER STATION
Address [redacted] Address 1711 CHURCH STREET
EVANSTON, IL 60201
Telephone #: [redacted] Telephone #: (847)878-1905
Directions to Source:

Complaint Details: NUISANCE ODOR COMING FROM THE TRANSFER STATION.

RECEIVED
JUL 29 2010
IEPA/BOL

☐ Refer to reverse for more details

INVESTIGATION FINDINGS

By: DONNA CZECH Date: 7-15-10
Interviewed: WILLIAM MAYFIELD, MARC MIXON (by phone 7/19) Time: 11:15am-11:50am
Investigation Results (Select one of the following):
☐ Refer to inspection report dated:
☑ Refer to below and/or reverse for more details: SEE NARRATIVE ATTACHED.

THE COMPLAINANT WAS CONTACTED BY E-MAIL ON JULY 20 REGARDING THE RESULTS OF THIS INVESTIGATION.

Complainant notified of findings? ☑
Referred to: [redacted] File Opened? ☐

Complaint #: C - -

LPC #:

Investigation Date:

Complaint Details (continued):

Investigation Results (continued):

[redacted]

Illinois Environmental Protection Agency
Bureau of Land - Des Plaines
Complaint Log

Complaint ID # C10-155

BOL ID # : 0310810003 **Facility Name :** Evanston Transfer Station

Facility Address : 1711 Church Street

City : Evanston **Zip Code :** 60201 **County :** Cook

Complainant : [redacted]
Address : [redacted]
City : [redacted] State : [redacted]
Zip Code : [redacted]
Phone : [redacted]

Respondent : Evanston Transfer Station
Address : 1711 Church Street
City : Evanston State : IL
Zip : 60201
Phone : (847) 878-1905

Date Received : 6/29/2010
Received By : DC

Investigator:
Start Time:
Inspect Date:
End Time:

Complaint Details :

Nuisance odor coming from the transfer station

Summary :

TBD

Czech, Donna

From: [redacted]
Sent: Tuesday, June 29, 2010 10:06 AM
To: Czech, Donna
Subject: odor from Onyx/Veolia 1711 Church St. Evanston

I tried to sit in my garden today at [redacted] and was unable to do so. Please investigate. We have such a short summer season to enjoy the outdoors, I could cry about this.

Thanks, [redacted]

[redacted]

cell

[redacted]

[redacted]

[redacted]

ILLINOIS ENVIRONMENTAL PROTECTION AGENCY
BUREAU OF LAND/FIELD OPERATIONS SECTION
COMPLAINT INVESTIGATION FORM

Complaint #: C - 10 - 156
Date Received: 6-29-10
By: DC
BOL/FOS - Region
☒ By E-mail: ☐ By Phone: ☐ In Person; ☐ By Mail

DLPC #: 0310810003 COUNTY: Cook
Location/Facility Name: EVANSTON / EVANSTON TRANSFER STATION
Complainant [redacted] Respondent EVANSTON TRANSFER STATION
Address [redacted] Address 1711 CHURCH STREET
EVANSTON, IL 60201
Telephone #: [redacted] Telephone #: (847)878-1905
Directions to Source:

Complaint Details: FOUL ODORS COMING FROM THE TRANSFER STATION.

☐ Refer to reverse for more details

INVESTIGATION FINDINGS

By: DONNA CZECH Date: 7-15-10
Interviewed: WILLIAM MAYFIELD, MARC MOXON (by phone 7/19) Time: 11:15am-11:50am
Investigation Results (Select one of the following):
☐ Refer to inspection report dated:
☑ Refer to below and/or reverse for more details: SEE NARRATIVE ATTACHED.

THE COMPLAINANT WAS CONTACTED BY E-MAIL ON JULY 20 REGARDING THE RESULTS OF THIS INVESTIGATION.

Complainant notified of findings? ☑
Referred to: [redacted] File Opened? ☐

Complaint #: C - _____

LPC #: _____

Investigation Date: _____

Complaint Details (continued): _____

Investigation Results (continued): _____

[redacted]

Illinois Environmental Protection Agency
Bureau of Land - Des Plaines
Complaint Log

Complaint ID # C10-156

BOL ID # : 0310810003 **Facility Name :** Evanston Transfer Station

Facility Address : 1711 Church Street

City : Evanston **Zip Code :** 60201 **County :** Cook

Complainant : [redacted]

Address :

City : [redacted] State : [redacted]

Zip Code : [redacted]

Phone : [redacted]

Respondent : Evanston Transfer Station

Address : 1711 Church Street

City : Evanston State : IL

Zip : 60201

Phone : (847) 878-1905

Date Received : 6/29/2010

Received By : DC

Investigator:

Start Time:

Inspect Date:

End Time:

Complaint Details :

Foul odors coming from the transfer station

Summary :

TBD

Czech, Donna

From: [redacted]
Sent: Tuesday, June 29, 2010 2:16 PM
To: Czech, Donna
Subject: Onyx Odor at Church Street Village, Evanston

Dear Ms. Czech,

I am writing to complain about the foul odors that have been coming from the Onyx Transfer Station in Evanston, IL. My family and I live [redacted] and yesterday the smell was especially bad. In fact, every time the wind blows from the [redacted], the odor is highly noticeable for us. (Meaning that if it blows from the [redacted]t, I'm sure our [redacted] to the [redacted]f Onyx smell it as well).

I know that there have been several complaints lodged against the Onyx transfer station over the past few years.

My question is this: What will it take for the EPA to take some action against Onyx? (What kind of evidence do you all need and how do you measure this evidence? Number of complaints? Some kind of measurement that detects odorous particles in the air?)

I have [redacted] under the age of [redacted]nd [redacted]of them (the ones who[redacted]) notice the smell regularly. I am concerned for their well-being and am interested to know what I can do to hasten Onyx's departure from the area.

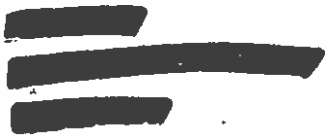
If it's easier or better for you to explain this situation by phone, my cell is [redacted]. I look forward to hearing back from you.

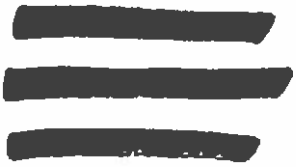
Sincerely,

[redacted]

--

[redacted]





ILLINOIS ENVIRONMENTAL PROTECTION AGENCY
BUREAU OF LAND/FIELD OPERATIONS SECTION
COMPLAINT INVESTIGATION FORM

Complaint #: C - 10 - 157
Date Received: 6-29-10
By: DC
BOL/FOS - Region
☒ By E-mail: ☐ By Phone: ☐ In Person; ☐ By Mail

DLPC #: 0310810003 COUNTY: Cook
Location/Facility Name: EVANSTON / EVANSTON TRANSFER STATION
Complainant [redacted] Respondent EVANSTON TRANSFER STATION
Address Address 1711 CHURCH STREET
EVANSTON, IL 60201
Telephone #: ( ) - Telephone #: (847)878-1905
Directions to Source:

Complaint Details: STRONG STENCH COMING FROM THE TRANSFER STATION.

☐ Refer to reverse for more details

INVESTIGATION FINDINGS

By: DONNA CZECH Date: 7-15-10
Interviewed: WILLIAM MAYFIELD, MARC MIXON (by phone 7/19) Time: 11:15am - 11:50am
Investigation Results (Select one of the following):
☐ Refer to inspection report dated:
☑ Refer to below and/or reverse for more details: SEE NARRATIVE ATTACHED.

THE COMPLAINANT WAS CONTACTED BY E-MAIL ON JULY 20 REGARDING THE RESULTS OF THIS INVESTIGATION.

RECEIVED
JUL 29 2010
IEPA/BOL

Complainant notified of findings? ☑
Referred to: [redacted] File Opened? ☐

Complaint #: C - _____ -

LPC #: _____

Investigation Date: _____

Complaint Details (continued): _____

Investigation Results (continued): _____

[redacted]

Illinois Environmental Protection Agency
Bureau of Land - Des Plaines
Complaint Log

Complaint ID # C10-157

BOL ID # : 0310810003 **Facility Name :** Evanston Transfer Station

Facility Address : 1711 Church Street

City : Evanston **Zip Code :** 60201 **County :** Cook

Complainant :	[redacted]	Respondent :	Evanston Transfer Station
Address :		Address :	1711 Church Street
City :	State :	City :	Evanston State : IL
Zip Code :		Zip :	60201
Phone :		Phone :	(847) 878-1905
Date Received :	6/29/2010	Received By :	DC
Investigator:		Start Time:	
Inspect Date:		End Time:	

Complaint Details :

Strong stench coming from the transfer station

Summary :

TBD

Czech, Donna

From: [redacted]
Sent: Tuesday, June 29, 2010 3:03 PM
To: Czech, Donna
Subject: Odor from Onyx/Veolia

Donna--

I'd like to report a particularly strong stench coming from the Onyx/Veolia station in Evanston today. It has been particularly bad lately.

Thank you--

[redacted]

Czech, Donna

From: [redacted]
Sent: Tuesday, June 29, 2010 11:46 AM
To: Czech, Donna
Subject: FW: Viola/Onyx

Importance: High

Ms. Czezh,

Unfortunately, I must contact you again as the odors from the Veolia transfer station are once again present. The smells are so bad today that I am forced to close my windows. Immediate action is needed as this company is negatively affecting the quality of life of the people in the neighborhood. As they continually do this, they obviously do not care about adhering to any guidelines set by the government and they do not care about the negative impact of their actions on the community.

You previously stated that you would log my previous complaint and investigate. I implore you to make this a priority and help my community.

Thank you,

[redacted]

From: [redacted]
To: donna.czech@illinois.gov
Subject: FW: Viola/Onyx
Date: Sat, 5 Jun 2010 08:04:25 -0500

Ms. Czezh,

Unfortunately, I am writing to you again to inform you that terrible odors continue to come from the Onyx/Veolia waste transfer station at 1711 Church Street. The odors are sometimes last for a couple of days at a time like this past Thursday/Friday. The management appears to adhere to guidelines sporadically.

It would be much appreciated if you could motivate them to follow the guidelines consistently. Their lack of focus on adhering to the rules continues to affect the quality of life of my community,

If Onyx/Veolia is not penalized in some way via a fine or another penalty, I fear they will continue to skirt the rules. They say all the right things when our development management or folks like you visit, then they go right back to their bad habits.

We would very much appreciate any help you can provide to solve this problem with them once and for all. If there is anything our community can do, please let me know.

Sincerely,

[redacted]

Subject: RE: Viola/Onyx
Date: Tue, 18 Aug 2009 08:26:52 -0500
From: Donna.Czech@Illinois.gov
To:

[redacted]

Thank you for the information regarding the operations at Veolia. I will visit the site in the near future and I will discuss your specific concerns with the manager of the site.

Donna Czech

From: [redacted]
Sent: Monday, August 17, 2009 4:38 PM
To: Czech, Donna
Subject: Veiola/Onyx

Ms. Czech,

I live at [redacted] in [redacted] and I understand that you are the person I should contact with Veiola/Onyx complaints. I live [redacted] to Veiola/Onyx. Ever since I moved to this home [redacted] I have been disturbed by Veiola/Onyx every morning at 6 am (per our city noise ordinance, I understand this should not be the case). Additionally and most concerning are the terrible smells, insects, small rodents, and overall concern about the level of my air quality. I can barely open my front door without flies surrounding me. This should not be the case.
My previous home was in [redacted] about [redacted] and I never experienced this before so I know Veiola/Onyx is causing this.

I understand Veiola/Onyx should be using some type of chemical to mask their smells that should be disbursed into the air at regular intervals. They do not follow this practice. They appear to be trying to cut costs as the terrible smells are in the air very often.

I just arrived home today and was greeted with a terrible standing water smell. I understand from my [redacted] that there was a flood next door. As usual, Veiola/Onyx did not take the proper precautions or clean up the flood quickly as the smells greeted me as soon as I turned into my [redacted] home.

I believe you are going to make a site visit after you vacation. I implore you to make the site visit as quickly as you can. This company is
decreasing my quality of life.

Thank you in advance for your help,

[redacted]

With Windows Live, you can organize, edit, and share your photos. Click here.

The New Busy is not the old busy. Search, chat and e-mail from your inbox. Get started.

The New Busy think 9 to 5 is a cute idea. Combine multiple calendars with Hotmail. Get busy.

Czech, Donna

From: [redacted]
Sent: Wednesday, June 30, 2010 9:50 AM
To: Czech, Donna
Subject: odor again today

Donna, please register another compliant for today at Onyx on Church St. in Evanston. The smell is awful again today.

Please confirm you received this.

[redacted]cell

[redacted]

Czech, Donna

From: [redacted]
Sent: Wednesday, June 30, 2010 9:36 AM
To: Czech, Donna
Cc: [redacted]
Subject: Fwd: Onyx Odor at Church Street Village, Evanston

Dear Ms. Czech,

I'm following up on the e-mail I sent you yesterday (below) and to report that the odor for the Onyx/Veolia transfer station is quite pungent again today.

[redacted]

cc: [redacted]

---------- Forwarded message ----------
From: [redacted]
Date: Tue, Jun 29, 2010 at 2:16 PM
Subject: Onyx Odor at Church Street Village, Evanston
To: Donna.Czech@illinois.gov

RECEIVED
JUL 29 2010
IEPA/BOL

Dear Ms. Czech,

I am writing to complain about the foul odors that have been coming from the Onyx Transfer Station in Evanston, IL. My family and I live [redacted] and yesterday the smell was especially bad. In fact, every time the wind blows from the [redacted], the odor is highly noticeable for us. (Meaning that if it blows from the [redacted] I'm sure our [redacted] the [redacted] of Onyx smell it as well).

I know that there have been several complaints lodged against the Onyx transfer station over the past few years.

My question is this: What will it take for the EPA to take some action against Onyx? (What kind of evidence do you all need and how do you measure this evidence? Number of complaints? Some kind of measurement that detects odorous particles in the air?)

I have [redacted] under the age of [redacted] and [redacted] of them (the ones who [redacted] notice the smell regularly. I am concerned for their well-being and am interested to know what I can do to hasten Onyx's departure from the area.

If it's easier or better for you to explain this situation by phone, my cell is [redacted] I look forward to hearing back from you.

Sincerely,

[redacted]
--

FILE NO. L 031081 0003

EXEMPT DOCUMENT NO. 011

THE AGENCY HAS DETERMINED THIS DOCUMENT IS EXEMPT IN PART FROM PUBLIC DISCLOSURE

EXEMPT IN PART DOCUMENT

FILE CATEGORY FOS

DOCUMENT DATE 07-15-2010

Inspection Date 7-15-2010

RECEIVED
JUL 29 2010
IEPA/BOL

0310810003 – Cook County
Evanston/Evanston Transfer Station

Author: Donna Czech

Narrative

On July 15, 2010 a complaint investigation was conducted at the subject site. Eight complaints regarding the site were received by the Agency during the month of June. (See individual complaints C10-140, C10-142, C10-150, C10-151, C10-154, C10-155, C10-156 and C10-157 attached). The complaints all mentioned offensive odors coming from the transfer station as the primary concern of the Complainants.

The Agency's inspector, Donna Czech, arrived at the subject site unannounced at approximately 11:15am. The site conditions were dry and the temperature was about 85°F. The inspector was met on site by William Mayfield, the yard man at the site. Mr. Mayfield accompanied the inspector on a tour of the facility. Marc Moxon, the facility manager at the site, was interviewed by telephone on July 19, 2010.

As the inspector entered the facility the odor of refuse was not detected until the scale house was approached. At that point, the odor detected was fairly typical for a refuse transfer station. The misting system in the ceiling of the building that is used to spray incoming loads of refuse with deodorant chemical was not activated at the time the inspector entered the site. Mr. Mayfield said that the misting system is operated at certain intervals all day as long as waste is being received at the site.

Mr. Mayfield showed the inspector a drum of the new deodorizing chemical used in the misting system. He also indicated the location of the controls for the exhaust fans that ventilate the building when it is closed after the operating day is done.

A pile of scrap tires was observed on the ground outside the transfer station building. Mr. Mayfield stated that the tires would be put in a box by the following day. He was advised by the inspector to have the tires picked up and put into a container before the end of the current operating day and to cover the tires overnight. He said that he would take the suggested corrective action.

During the telephone interview on July 19, Mr. Moxon was informed of the eight complaints received by the Agency regarding foul odors coming from the transfer station. He was asked by the inspector how frequently the misting system is activated at the transfer station building. Mr. Moxon said that it is his intention to operate the misting system continuously from 6:00 am to 6:00pm every day that the facility is open to receive waste. He said that he wanted the "off" part of the spray cycle to be the minimum time possible (e.g., 30 seconds off or 60 seconds off, etc). Mr. Moxon said he has contracted with a new company to maintain and repair the misting system and he has started to use a new deodorizing chemical in the system. He said these changes with the misting system began in the spring of 2010.

RELEASABLE
JUN 02 2011
REVIEWER MD

The transfer station is permitted to receive waste from 6:00am until 6:00pm Monday through Saturday. Mr. Moxon said that all waste is removed from the tipping floor by the end of the operating day. The floor is swept along with the grounds inside and outside the facility with a mechanical sweeper. Any excess waste at the end of the operating day is placed in a covered trailer that is parked on site until the following morning. Mr. Moxon stated that no waste is left on site over any non-operating day, including weekends.

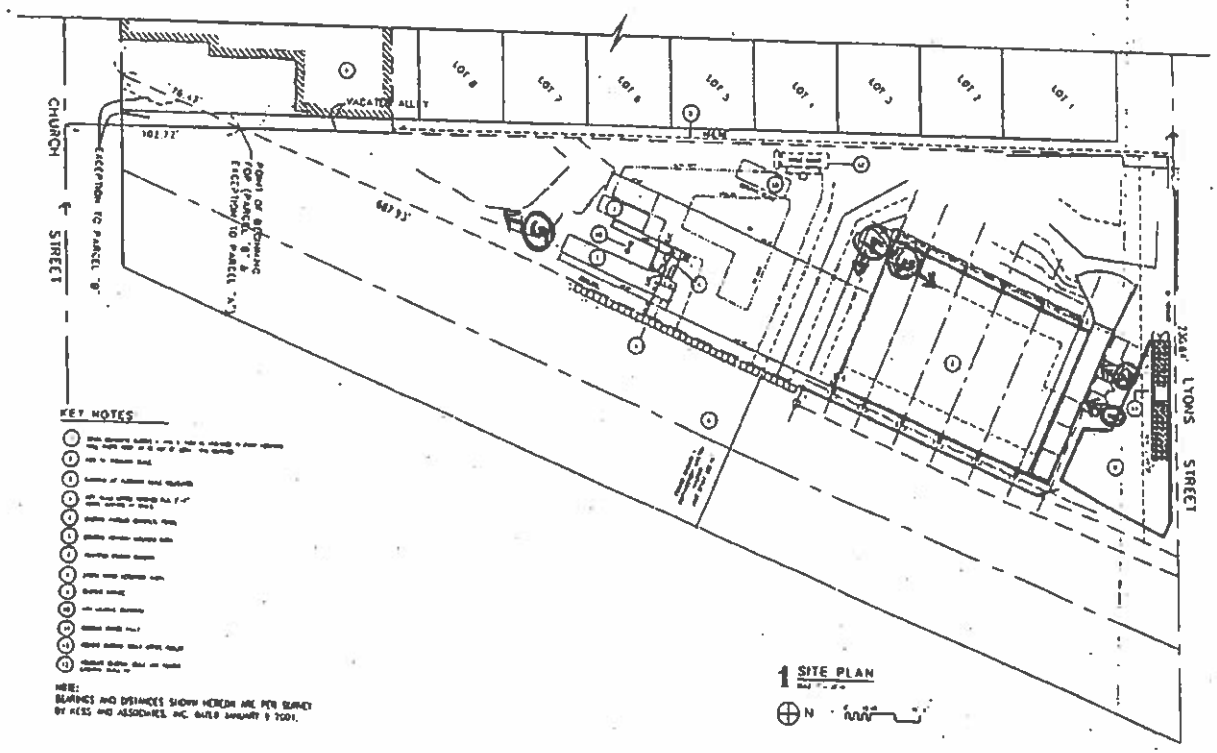
Mr. Moxon was informed of the observation regarding scrap tires piled on the ground at the time of the complaint investigation. He stated that he was out at the site on the day following the complaint investigation and he had all of the scrap tires moved to a container stored in the yard across Church Street. Mr. Moxon was also advised to make sure that all scrap tires are covered at least by the end of the operating day.

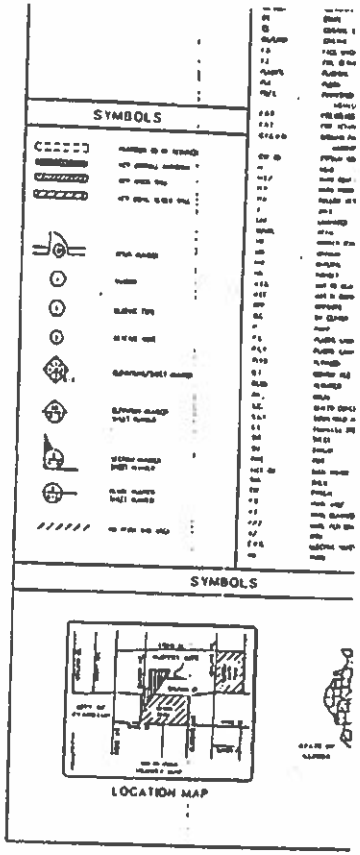
After inspecting the facility and interviewing Mr. Mayfield and Mr. Moxon it appeared that the facility was being managed in a way to control odors coming from the site. There was no evidence of mismanagement or negligence that would cause nuisance odors to be generated at the site. No apparent violations of the facility's operating permit or the applicable regulations were observed. An attempt was made to contact each Complainant regarding the results of this investigation.

DJC:kp:0310810003.1

0310810003 - Cook County
Evanston Transfer Station
July 15, 2010

EVANSTON, ILLINOIS





ELECTRICAL ENGINEER:
ELECTRICAL DESIGN SYSTEMS CORP.
310 EXCHANGE COURT
AURORA, ILLINOIS 60504

PLUMBING ENGINEER:
SHERMAN MECHANICAL
1075 ALEXANDER COURT
CARY, ILLINOIS 60013

ARCHITECT:
CARL R. KLIMEK AND ASSOCIATES
175 NORTH FRANKLIN STREET, SUITE 210
CHICAGO, ILLINOIS 60606
TEL (312) 236-8774
FAX (312) 236-4585

CIVIL ENGINEER:
NORMAN J. TOBERMAN ASSOCIATES
2101 SOUTH ARLINGTON HEIGHTS ROAD, SUITE 105
ARLINGTON HEIGHTS, ILLINOIS 60005

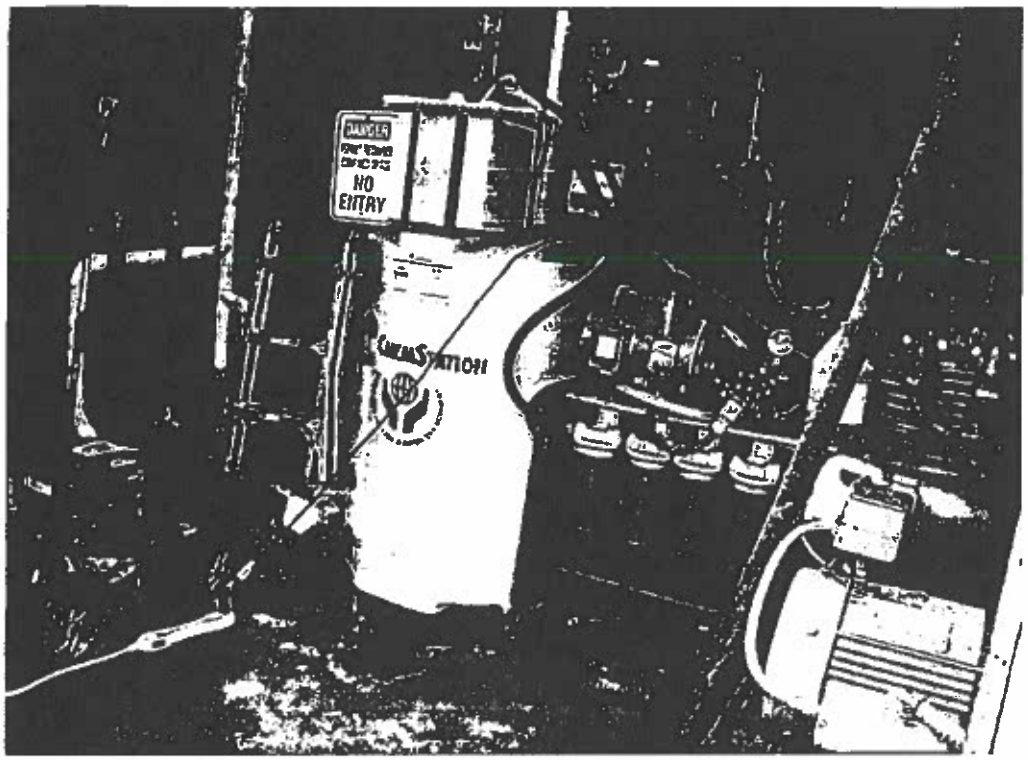
HVAC ENGINE
PRAIRIE MECHAN
2256 SOUTHWIN
BARTLETT, ILLINO

Illinois Environmental Protection Agency
Bureau of Land
Division of Land Pollution Control

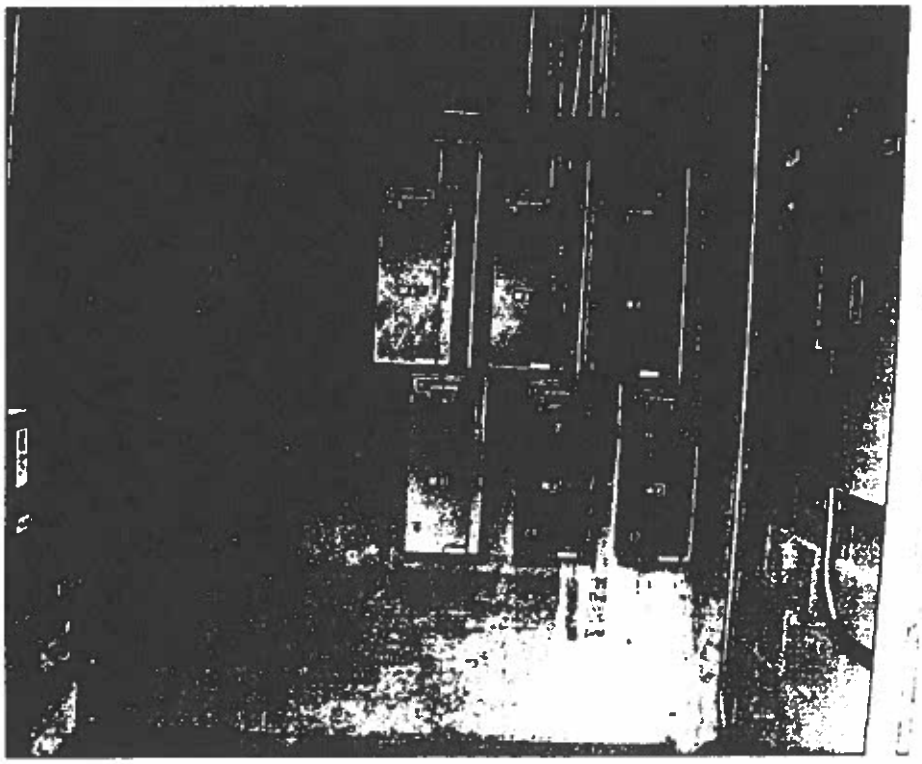
LPC #0310810003 — Cook County
Evanston/Evanston Transfer Station
FOS File

DIGITAL PHOTOGRAPHS

File Names: 0310810003~07152010-[Exp. #]. jpg



Date: 7/15/10
Time: 11:20am
Direction:
Photo by: D. Czech
Exposure #: 001
Comments: New Deodorizing Chemical for the Misting System



Date: 7/15/10
Time: 11:20am
Direction:
Photo By: D. Czech
Exposure #: 002
Comments: Controls for Exhaust Fans Inside the Transfer Station Building

Illinois Environmental Protection Agency
Bureau of Land
Division of Land Pollution Control

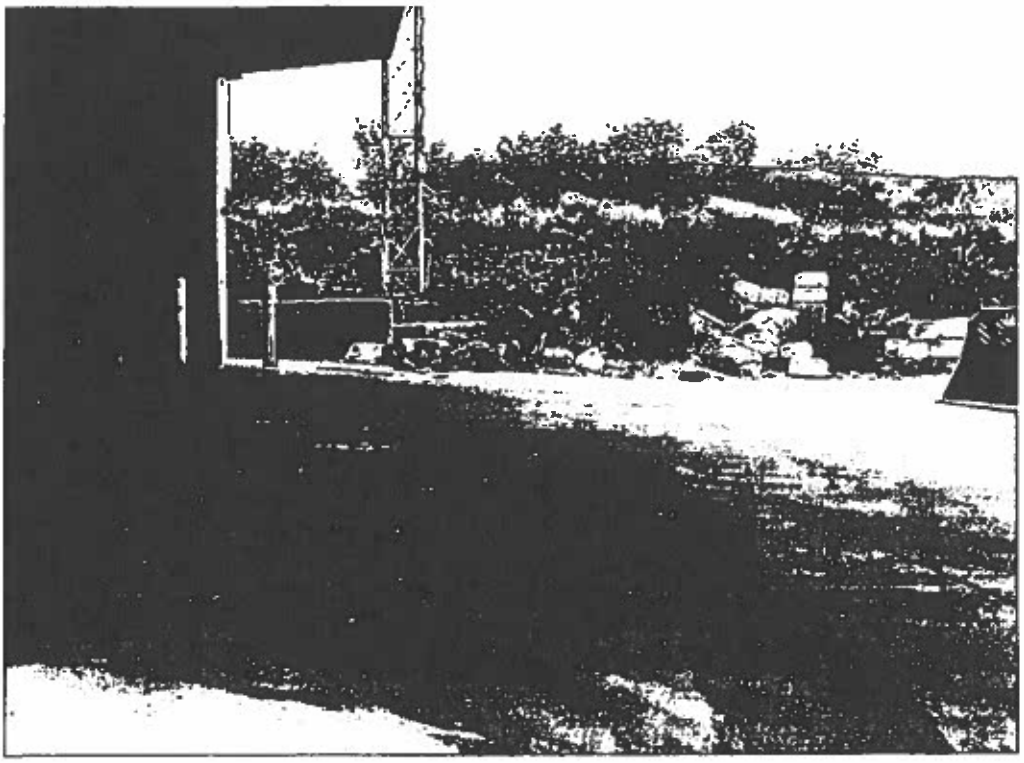
LPC #0310810003 — Cook County
Evanston/Evanston Transfer Station
FOS File

DIGITAL PHOTOGRAPHS

File Names: 0310810003-07152010-[Exp. #]. jpg



Date: 7/15/10
Time: 11:20am
Direction: North
Photo by: D. Czech
Exposure #: 003
Comments: Refuse on the Tipping Floor



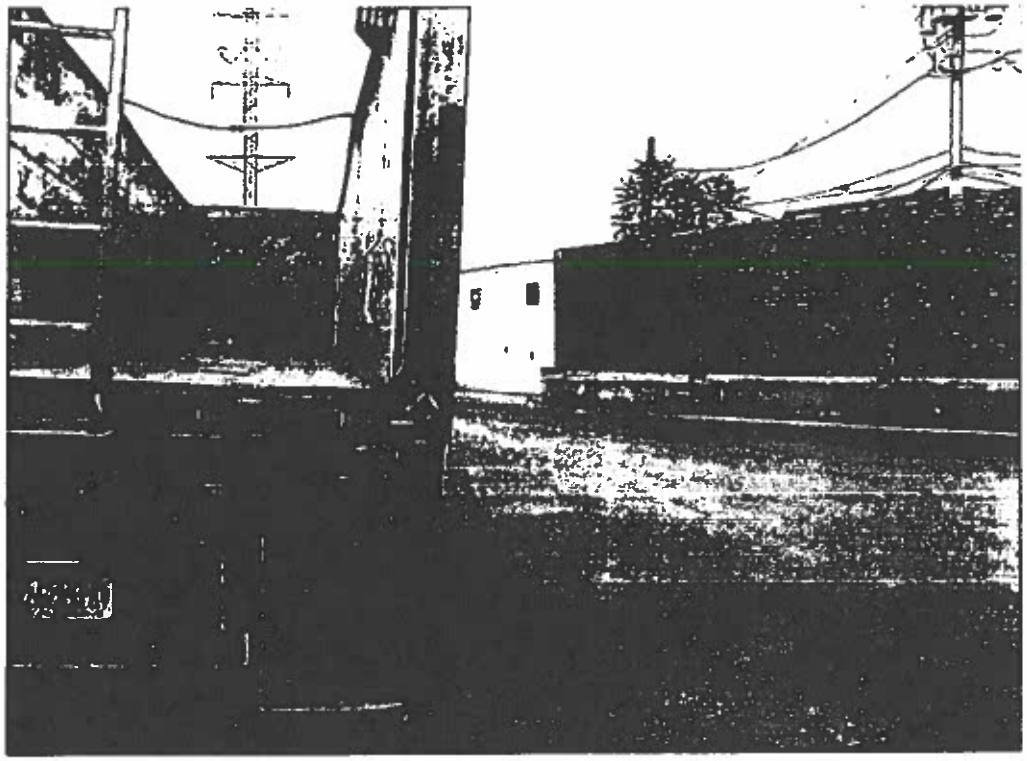
Date: 7/15/10
Time: 11:20am
Direction: East
Photo By: D. Czech
Exposure #: 004
Comments: Scrap Tires Piled on the Ground

Illinois Environmental Protection Agency
Bureau of Land
Division of Land Pollution Control

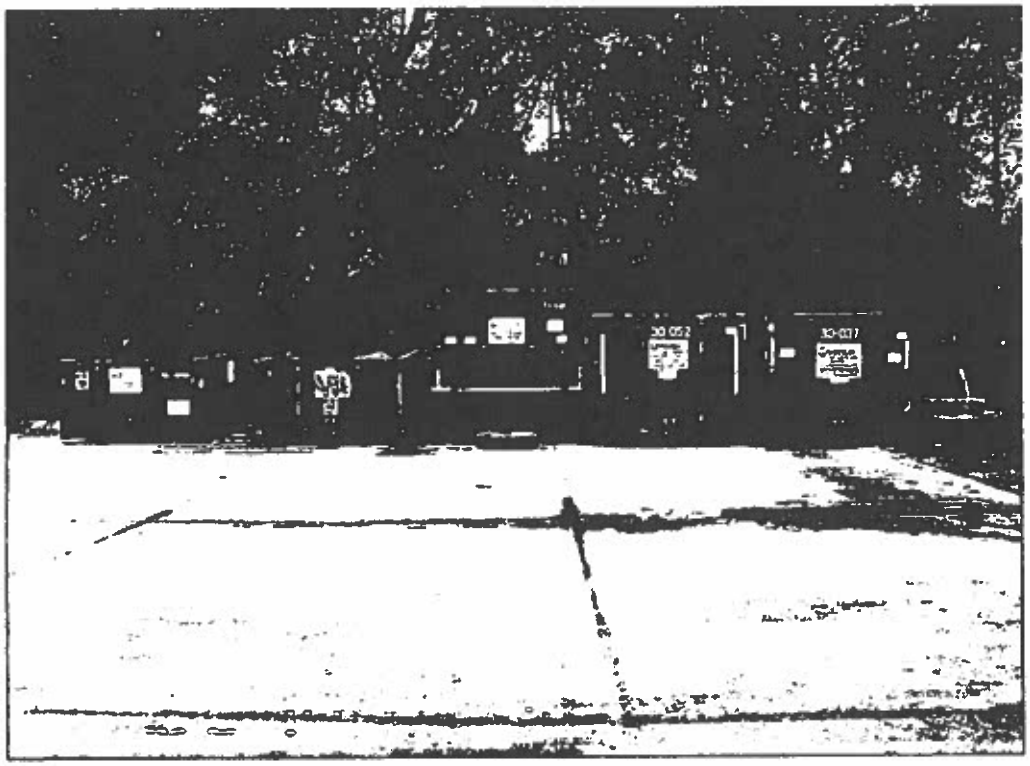
LPC #0310810003 — Cook County
Evanston/Evanston Transfer Station
FOS File

DIGITAL PHOTOGRAPHS

File Names: 0310810003~07152010-[Exp. #]. jpg



Date: 7/15/10
Time: 11:20am
Direction: South
Photo by: D. Czech
Exposure #: 005
Comments: Empty Trailer for Excess Waste to be Stored Overnight



Date: 7/15/10
Time: 11:20am
Direction: East
Photo By: D. Czech
Exposure #: 006
Comments: Boxes Containing Scrap Tires (Center and the One to the Left of Center) in the Yard Across Church Street